



February 14, 2011

Dear Master Contractor,

Congratulations! As you know, with your firm's outstanding quality performance and commitment to the installation of Firestone Red Shield warranted roofing systems comes the distinction of 2011 Firestone Master Contractor.

Please accept this 2011 Master Contractor plaque in recognition of your support from Firestone Building Products. You will be receiving additional promotional products in the mail soon, including Master Contractor hats and mugs for distribution to your employees and stickers for use on submittal packages and mailings.

Firestone applauds your focus on quality. We realize that you make quality workmanship a top priority and also know you have many choices when it comes to a roofing products supplier. Please know we truly appreciate that you've made Firestone an important part of your business.

Once again, congratulations on your achievement.

Sincerely,

A handwritten signature in black ink that reads "Bob Delaney".

Bob Delaney
Vice President, Roofing System Sales